

## There's a Better Way

- Manage your accounts online: Get convenient & secure access
- View and update accounts
- Make transfers & payments

## What Can I See Online?

- Online account access includes:
- Life Insurance
- Annuities
  Auto and Home DisabilityTotal Control Accounts Insurance
  - Long-Term Care

## Go Paperless!

Enroll in eDelivery and get your documents faster. It's simple, secure and green. Just log in to your account, go to Profile and click Communication Preferences to update your preferences.

Privacy Policy | Terms of Use

1. Click on the MetLife Benefits Login box that says "Tell us who provides your group benefits" and select "University of Rochester - NY". Click the Next button.





|   | MetLife   | Already registered? LOGIN   |
|---|---|---|
| Register to vie   | ew your accounts  | online  |
| Create profile  |   | logit 2   |
| Registration is quick and easy.<br>Learn more about who can register.<br>Register and choose your log <sup>1</sup> s. Then lin <sup>1</sup> your accounts for ear<br>northcarlor's.<br>Enter your <sup>1</sup> denote account and contact informal on below<br>At finite <sup>1</sup> your a united Net Net | asy access to ancourte destalls and   | Need Help Registering?<br>Call 1.865 363 8669<br>Monday to Friday<br>Sam to 8 pm ET |
| Lass Name   | Complete all  | fields on   |
| Last reatric  | this pa   |   |
| Please answer a few questors that identify you as an azsodau<br>Social Security Number        xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx  | If you do no<br>social securit<br>you may ha<br>enrolled u<br>'dummy' S<br>followed by y<br>employee ID | y number ,<br>ave been<br>using a<br>SN (999<br>vour 6 digit                        |



3. Under "my Accounts", select the Dental PPO Plan.

| 1etLife  | 4   | My<br>Accounts | •    | Claim<br>Center  | Document<br>& Forms |
|--|---|----------------|------|--|---------------------|
| our Dental Benefits Claims Network Tools   | & Resources Common Questions  |                | 4    |  |                     |
| Your Dental Benefits   |   |                |      |  | 🖨 Print             |
| NELWOIK. FDF FLUS  |   |                | (    | Procedure Fee Too  |                     |
|  |   |                |      | 💊 News & Up  | dates               |
| Re   | cent Claims   |                |      | <b>x</b>   |                     |
| You do not have any claims or pretreatments to                                     | display   |                |      | Visit the Oral Health  | Library for         |
| MetLife processes the majority of claims within 10 business days of their receipt. |   |                |      | educational tools that go above<br>and beyond the "basic" topics<br>of oral health<br>Learn more |                     |
| Coverage Summary   |   |                |      |  |                     |
| Name   | Effective Date  |                |      |  |                     |
|  |   |                |      |  |                     |
| Additional Benefit Information   |   |                |      |  |                     |
| Coverage Elected for   | employee only   |                |      |  |                     |
| Effective Coverage Period  | Jan 01 to Dec 31  |                |      |  |                     |
| Coordination of Benefits   | Birthday Rule<br>This plan coordinates benefits based o<br>provision. | n the above    |      |  |                     |
| Сорау  | No  |                |      |  |                     |
| Benefits Available for Teeth Lost Prior to Effective<br>Date                       | Yes   |                |      |  |                     |
| Maximum Dependent Age  | Up to age 26  |                |      |  |                     |
| Maximum Student Age  | Up to age 26  |                |      |  |                     |
|  | No  |                | - 11 |  |                     |

If MetLife determines that a less costly service than the covered service performed by a dentist could have been performed to treat
 a dental condition. Metlife may pay benefits based upon the less costly service if such service 1.1 Would produce a professionally

4. Click the "Tools & Resources" link.

| Tool                            | s and Resources  |  |   |                    | 🖨 Print |
|---------------------------------|--|--|---|--------------------|---------|
|                                 | nload Adobe Acrobat Reader<br>oad Acrobat Reader® now  | <b>Download a Claim Form</b><br>Bring a claim form with you to your next appointment.<br>To view this form, you'll need the free Adobe Acrobat           |   | Procedure Fee Tool |         |
| Find a<br><b>Nom</b><br>If your | a Dentist<br>dentist in your area today.<br>inate Your Dentist<br>current dentist does not participate in the<br>rk, we will be happy to accept your nomination. | Reader®. Download Acrobat Read<br>Glossary<br>Visit our dental glossary.<br>Oral Health Library<br>Visit the Oral Health Library for ora<br>information. | Visit the Oral Health Library for<br>educational tools that go above<br>and beyond the "basic" topics<br>of oral health<br>Learn more |                    |         |
| Learn<br>to help<br>dental      | more about dental procedure fees in your area<br>make more informed choices about your<br>benefits.  | Request a Translation<br>Get information on translation and<br>services available through MetLife<br>Assistance Program.                                 |   |                    |         |
|                                 | Your ID Card<br>or print your dental ID card now.  |  |   |                    |         |
| For Pl<br>card.                 | PO/DHMO: Disable pop-up blocker to print ID  |  |   |                    |         |

5. Click the "Get Your ID card" link. A window will pop up with your ID card. Simply print the card from the pop-up window and take it with you to your dental appointment.